



# S3 IT Consulting – Capabilities Statement

---

## Company Overview

S3 IT Consulting is a woman-owned, service-disabled veteran-owned small business (SDVOSB) providing secure, modern, and mission-critical technology services. We specialize in digital transformation, operational support, and IT infrastructure tailored for government and commercial clients. Our team blends technical precision with human-centered design to deliver scalable and impactful outcomes.

## Core Competencies

### IT Operations & Command Center Services

- 24/7x365 Tier I–III Help Desk & NOC Support
- Major Incident & Problem Management
- ITIL 4-aligned escalation and response workflows

### AV & Secure Facility Technology

- War Room / Conference Room Design & Installation
- Secure Enclave & SCIF IT Integration
- ELMR Radio & Base Access Device Configuration
- Classified / Enclave-ready support for DoD & DHS clients

### Data, Analytics & Modern Platforms

- Power BI & Tableau Dashboards
- Power Platform Development
- ServiceNow ITSM / ITAM Implementation
- Custom Reporting, Ticketing Systems & Knowledge Bases

### Digital Employee Experience (DEX)

- DEX strategy consulting & platform deployment
- Experience monitoring & feedback automation
- DEX enablement for hybrid/federal workforces

### Infrastructure Modernization & Support

- Endpoint deployment & lifecycle management
- Network & Server Administration (on-prem/cloud)
- Hardware provisioning (AV, IT, Data Center)
- Inventory & Asset Tracking Tools



## **Differentiators**

- ITIL 4-Certified staff with cleared experience
- Former Command Center leadership
- Extensive secure enclave and SCIF support
- Experience supporting DoD, DHS, RAND Corporation, FEMA, and enterprise clients
- Woman-Owned, SDVOSB, Disadvantaged – agile and contract-ready

## **NAICS & Codes**

Primary NAICS: 541519 – Other Computer Related Services

Also Supported: 541513, 541512, 541611, 541618, 541690

## **Contact**

Delly Sherwood, President

Email: [dellysherwood@s3it.org](mailto:dellysherwood@s3it.org)

Phone: (305) 707-4707

Website: <https://s3it.org>

CAGE: 115A4 · UEI: Q27EHFZBDGU6